Russet for the IT manager

What it reads, where the data lives, who gets in, what we need from you. On one page.

Read-only

- Russet connects to the ERP with a user you create: we recommend a read-only user. Reading is all Russet needs to find the money standing still.
- It writes only into the lists you enable, and by default only with the yes of the owner or an administrator. Every write stays in the log.
- Without a connection you start from an Excel or CSV export: read in memory, never saved.

Data in Europe

- The service runs in Germany (netcup, ISO 27001 and ISO 27701); the backups are in the European Union (Amsterdam) (Backblaze, SOC 2 Type 2). Sign-in and passwords: ZITADEL, data in the European Union.
- Each company has its own databases, separate from everyone else's.
- Your data that go to the artificial intelligence reach only OpenAI (United States and Ireland): they do not train the models and the names read from your systems never reach the model. The Russet team's internal work, without your data, also uses Anthropic.
- Data processing agreement (art. 28 GDPR): signed with the contract.

Backups

- A backup of each company every hour, encrypted (AES-256-GCM) on the server before it leaves, in a second data centre in Europe.
- Every backup is read back and compared byte by byte; it is restored into a separate folder, never over the data in use. Each lives 14 days, then Russet itself deletes it.

Access

- Password and a second step for everyone (authenticator app, e-mail code or passkey; owner and administrators with a passkey or the app). A session lasts 8 hours, 2 if unused.
- Roles: owner, administrator, member, read-only. Only owners and administrators connect systems and approve writes.
- The credentials of connected systems are encrypted on the server: never in the pages, never to the artificial intelligence. Connections always encrypted, no third-party scripts in the pages.

What we need from you

- A read-only user of the ERP, or the customer open items export (for SAP: FBL5N).
- For Microsoft 365: the consent of one of your administrators, who can withdraw it at any time.
- The e-mails of the people who sign in, each with their role.
- Your security questionnaire, if you have one: we fill it in.

Certifications: Russet has none of its own yet; its providers do. All the details: russet.it/en/security.

Contact: the "Let's talk" form on russet.it · Updated on 28 November 2026.